CYBERSECURITY AWARENESS TRAINING

A Phishing education service to transform your staff into human firewalls.

Your employees are frequently exposed to sophisticated phishing and ransomware attacks. No matter how strong your IT security systems are, user behaviour remains a major risk. So educating staff on how to recognise threats and act with caution is key to ensuring your company data remains safe.

Huon IT's all-in-one training service

Utilising a world class phishing platform and training portal, KnowB4, your training service is fully customised and coordinated by a Huon IT trainer.

Over the course of 12 months, your entire staff group will undergo:
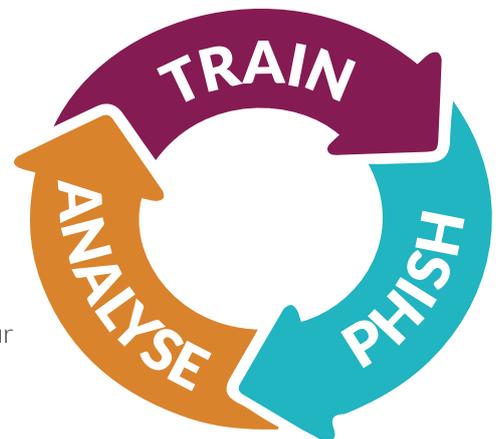
STEP 1: Baseline Testing
We provide baseline testing to assess the Phish-prone™ percentage of your users through a free simulated phishing attack.

STEP 2: Train Your Users
The world's largest library of security awareness training content; inlcuding interactive modules, videos, games, posters and newsletters. Automated training campaigns with schedules reminder emails.

STEP 3: Regularly Phish your Users
Best-in-class, fully automated simulated phishing attacks, hundreds of templates with unlimited usage, and community phishing templates.

STEP 4: Report & Retrain as Required
Smart management reporting on statistics of training allows you to track improved overall company awareness, as well as drill down into users requiring more training.

Key Features

Custom Phishing Templates
In addition to the thousands of easy-to-use existing templates, you can customize scenarios based on personal information, creating targeted spear phishing campaigns, which replace fields with personalized data. Phishing Reply Tracking allows you to track if a user replies to a simulated phishing email and can capture the information sent in the reply.

Simulated Attachments
Your customized Phishing Templates can also include simulated attachments in the following formats: Word, Excel, PowerPoint and PDF, (also zipped versions of these files).

Custom Landing Pages
Each Phishing Email Template can also have its own Custom Landing Page, which allows for point-of-failure education and landing pages that specifically phish for sensitive information.

User Management
KnowBe4's Active Directory Integration allows you to easily upload user data and saves you time by eliminating the need to manually manage user changes.

Smart Groups
You can also leverage the Smart Groups feature to tailor and automate your phishing campaigns, training assignments and remedial learning based on your employees' behaviour and user attributes, such as:
- Executives & C-suite
- Finance team
- And other 'spam prone' user types.

Social Engineering Indicators
Patented technology turns every simulated phishing email into a tool IT can use to dynamically train employees by instantly showing them the hidden red flags they missed within that email.

Phish Alert Button
KnowBe4's Phish Alert add-in button gives your users a safe way to forward email threats to the security team for analysis, and deletes the email from the user's inbox to prevent future exposure.

Monthly Reporting
You'll see reporting for phishing campaigns as well as a general overview of your last 5 campaigns, and you can drill-down into one-time and recurring campaigns for more detail. You can also leverage Reporting APIs to customize and obtain reports by integrating with other business systems that present data from your KnowBe4 Console.
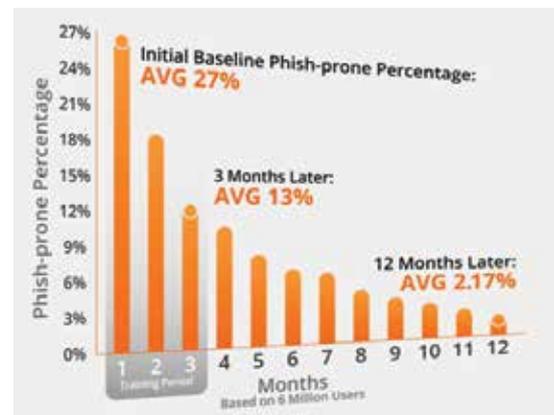
12 Month Program
The world of cybercrime is ever changing – new, more convincing scams are released daily. So regular training updates on current threats is key to ensuring your staff remain informed and vigilant.

Fast Results – Reduced Risk
Based on KnowB4's 6 million users worldwide, companies begin with an average of 27% Phish-prone users. After 90 days on the training program this decreases to 13% on average, and after a year is reduced to only 2.1%.

Phish-prone Percentage

Initial Baseline Phish-prone Percentage:
AVG 27%

3 Months Later:
AVG 13%

12 Months Later:
AVG 2.17%

Months
Based on 6 Million Users